Contact Us

A

www.comrades-project.eu

communication@ comrades-project.eu

@comradesproject

@comradesproject



Consortium



Knowledge Media institute, The Open University, UK

Ushahidi, Kenya





University of Sheffield, UK

TUDelft

TU Delft, The Netherlands

Gov 2u Bel

Government to You, Belgium

Project Coordinator: Knowledge Media institute, Open University (UK)

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Topic: ICT-10-2015: Collective Awareness Platforms for Sustainability and Social Innovation

Type of action: Research & Innovation Actions (RIA)

COMRADES



Collective Platform for Community Resilience & Social Innovation During Crises

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Collective Awareness Platforms for Sustainability & Social Innovation



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General Objective

The **COMRADES** project works with local partners to create an **open-source**, community resilience platform.





Specific Objectives

- To automatically **identify**, process, assess, and monitor emergency events;
- To measure the **informativeness** and **validity** of crisis information;
- To develop the intelligent COMRADES platform for community resilience;
- To deploy COMRADES to support local communities and digital responders in the response to and recovery from crises;
- To support and foster community resilience as a continuous process.

What's in it for me?

Support to set up and use a platform which uses **cutting edge technology** for helping citizens to get a consistent, coherent understanding of the events around them **in real time** and to **exchange intelligence** when their community is severely hit by natural disasters such as **floods, earthquakes,** and **hurricanes**.

Information will be gathered via multiple channels such as **social media**, **text messaging**, and **various other channels** by the **COMRADES platform**. **A crisis map** will be created where citizens can view and share information about the crisis, to increase their **resilience** and **situational awareness**.

COMRADES goes beyond the mere gathering of information, by assisting communities in getting **self-organized** for more efficient response to, and recover from crisis. The platform keeps the **citizens well connected during emergencies**, and matches those in need of help with fellow citizens who can provide the requested assistance.

How will it work?

The functions that COMRADES platform plans to include are:

- Quickly filtering citizens' reports as they arrive from social media and mobile texts;
- Removing uninformative and irrelevant ones;
- Identifying unreliable sources;
- Picks up, and alerts to several lone messages requesting urgent help during a crisis;
- Extracts, groups, and monitors unfolding emergency micro-events.

Who is involved?

COMRADES will engage with **three types** of specific communities that are core to effective resilience efforts:

- Activists (platform deployers): individuals and groups of people who set up instances of the Ushahidi platform;
- Responders: communities that organise and coordinate resources and provide expertise when the Ushahidi platform is deployed;
- **Reporters**: communities who report on crisis.



How to be involved?

The **COMRADES project** will actively approach different communities and citizens from around the globe by involving them at **two levels**:

Co-Creation: Engage **multiple communities** in the **requirements**, **design**, and **evaluation tasks**;

Use: Promote and support the deployment and use of the platform to **empower citizens** and **communities** to improve their resilience.

The platform will be based on **Ushahidi** solution: a common platform for crisis mapping, developed in collaboration with **iHub**.